



Dynamics GP Cloud Hosting FAQ

Hosting your Microsoft Dynamics GP solution in the cloud could give you better access, increase productivity, lower your capital investment, and eliminate annual enhancement costs. Some frequently asked questions about moving to the cloud are answered below.

How much does it cost? Tidestone Solutions offers two different licensing models for Dynamics GP hosted in YourCloud, including Perpetual Licensing and Subscription Licensing. Perpetual Licensing requires a monthly hosting fee and an annual enhancement fee. Subscription Licensing requires a monthly hosting fee and NO annual enhancement fee.

Who manages my system in the cloud? Tidestone Solutions manages your Dynamics GP solution when hosted in YourCloud. No additional IT resources are needed.

Where is my software hosted when it's in the cloud? YourCloud, powered by Tidestone Solutions, hosts software in the Microsoft Azure cloud environment. The Microsoft Azure cloud environment has 99.99999% uptime, data redundancy, and the highest industry compliance standards. Azure has several data centers across the globe.

How do I add users? When your software is hosted in YourCloud, you can contact Tidestone Solutions support at support@tidestonesolutions.com for help with adding users or changing user access free of charge.

How are software upgrades handled? When your software is hosted in YourCloud, your Dynamics GP upgrades are FREE. Upgrades are scheduled when convenient for you, performed by Tidestone Solutions with very little down time, and you will have the benefit of upgrading to the newest version when it becomes available.

What is the contract term? Tidestone Solutions offers a 2-year contract term. Your hosting contract can be further discussed based on your business needs.

Is my software scalable in the cloud? Your software is highly scalable when hosted in YourCloud. You will be able to easily add/remove users with Subscription Licensing, or work with simultaneous users with Perpetual Licensing.

Tidestone Solutions has offered YourCloud hosting services since 2013 and has a variety of Case Studies to share. Contact us today to discuss your business requirements and schedule your move to the cloud!